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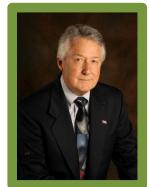
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Who We Are Reno-Tahoe Airport Authority

- Owners/Operators
 - Reno-Tahoe International Airport
 - Reno-Stead Airport
- * 8 passenger airlines serve RNO
- * 3 cargo airlines
- 3 runways, 23 gates
- 24/7 operation
- Nine member Board appointed by Reno, Sparks, Washoe County and the RSCVA





Who We Are Reno-Tahoe Airport Authority

- Financially self-sufficient
 - Operate on fees/rent collected from airport tenants
 - 65% of operating revenues are generated by non-airline sources
- No local tax dollars to operate airport



A City Unto Itself...

Operationally independent with police and fire departments, human resources, accounting, etc.





Economic engine

- ❖ 66th busiest commercial airport in U.S.
- Airport's economic impact analyzed by UNR College of Business
 - \$2 billion per year for Washoe County
 - 737 brings nearly \$100,000 per landing
 - 2,500 jobs at Reno-Tahoe International







Airport Strategic Plan

- Five Strategic Priorities for 2014-18
 - Five-year plan with flexibility and forethought
 - Serve as a compass for the future
 - Public process









Air Service Additions

- Guadalajara Mexico (Volaris)
 - Started December 2014 (3x per week)
- **New York City, JFK (JetBlue)**
 - Started May 28, 2015 (1x daily)
- Boise, ID (Alaska)
 - Started November 5, 2015 (1x daily)
- Orange County, CA (Alaska)
 - Started March 16, 2016 (1x daily)
- Oakland, CA (Southwest)
 - Started June 5, 2016 (3x daily)
- Long Beach, CA (JetBlue)
 - Started August 15, 2016 (1x daily)
- Atlanta, GA (Delta)
 - Started December 19, 2016 (1x per week seasonal)
- Dallas Love Field, TX (Southwest)
 - Started January 17, 2017 (2x per week seasonal)
- San Jose, CA (Southwest)
 - Starts June 4, 2017 (1x daily)
- Chicago, IL (United)
 - Starts June 8, 2017 (1x daily)



- 14 flights
- 1,600 seats
- In 22 months

jetBlue

















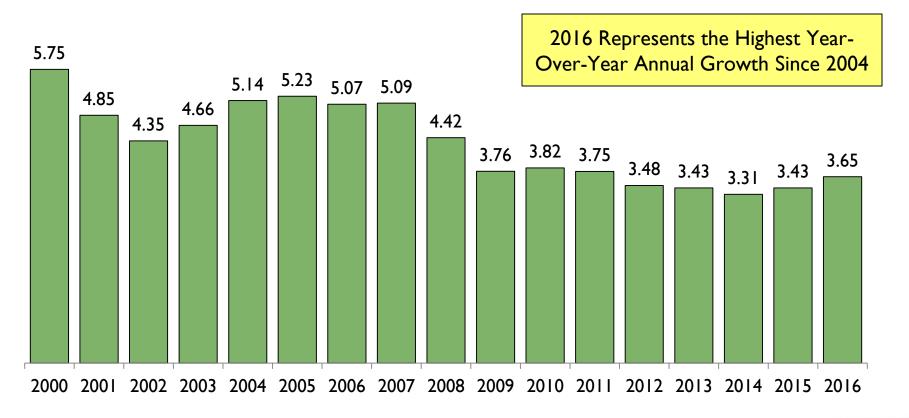
23 Destinations and Eight Airlines

Flights to/from Reno-Tahoe International Airport



In 2016, RNO Served 3.65 Million Passengers, An Increase of 6.4% Versus 2015

Passengers at Reno-Tahoe International Airport In millions



Source: U.S. DOT T-100 Data via Diio Market Intelligence, Airline Activity Reports, Dec 2015 is estimated





Record-Setting Year in 2016

- Cargo at Reno-Tahoe International Airport
 - RNO handled 156 million pounds of air cargo, an increase of 13% when compared to the year 2015
 - Best year recorded in the history of RNO for air cargo lift



 Positive impacts of warehouse, e-commerce and distribution facilities felt at RNO





Exciting Programs are in the Air at RNO

Master Plan for Reno-Tahoe International Airport

- Began October 2016
- 16-month master planning process to address airport growth, aviation industry changes, and FAA standards for next 20 years.
- Provides funding roadmap and addresses the dynamics of air service and cargo while balancing the needs of the community
- Outreach to all parts of the catchment area and all constituents

Local Advertising Campaign

- Air Service Education Program
- Educate RNO catchment area on flights and airlines available at Reno-Tahoe International
- Capture passenger data for future marketing
- Enter to win giveaway to non-stop destinations
- 30,000 entries so far







Exciting Programs are in the Air at RNO

- RNO Explorer Weekly air fare sale updates
 - Sent to business, tourism partners & employees
 - Shared throughout the community
- Air Service 101
 - Raising the Air Service IQ of the community
 - How RNO markets and acquires air service
 - Educated <500 business, ski, gaming & hotel partners





General Aviation at Reno-Tahoe International

Atlantic Aviation

- Largest Fixed Base Operator (FBO) in the U.S.
- \$15M investment in FBO, apron improvements and fuel storage facility
 - Two-story 13,000 sq ft terminal and 29,800 sq ft attached hangar
 - Includes new pilots lounge, passenger facilities, conference rooms, coffee bar
 - 85% Occupancy

Dassault Aviation Services

International aircraft manufacturer









Reno-Stead Airport Airfield Features

Over \$50 million has been invested in airport improvements over the last 12 years





- New Stead Terminal Building
- Airfield designed to commercial aircraft standards
- Instrument Landing System and GPS approaches
- UAS Test Range
- Maintenance and Repair Operators – UAS and aircraft MRO services and avionics available on-site
- Upcoming \$22M investment in Runway 8/26 rehabilitation





Stead Business Development Activities

- National NASA UAS Demonstration May 17-26
- Working with Major Corporations for Possible UAS Testing
 - E-Commerce & Cloud Computing Company
 - Multinational Retail Store Chain
- Working with FAA / UAS Industry
 - Marily Mora Drone Advisory Committee (DAC)
 - Dean Schultz DAC Sub-Committee
- Master Developer Agreement approved at Stead for 1,700 acres









City of Sparks Airport Representation

- Airport Noise Advisory Panel
 - Laura Bayer
 - David Shocket
 - Jim Rundle
- Master Plan Working Group
 - Jim Rundle









New Concession Opportunities

- Exciting new retail/food & beverage options coming soon inside airport
- Enhance the airport's sense of place
 - June 15 Workshop for businesses to learn about operating a concession at RNO
 - 3,500 sq. ft. of post-security space
 - Request for Proposal submittals open in July
- Changes to the airport's front door
 - Development agreement next to the Hyatt
 Place Hotel (corner of Terminal & Plumb)
 - Includes new hotel and land for office space and food and beverage offerings





Coming Soon...Common Use Lounge

- Exciting new common use business lounge
- Available to passengers from any airline
 - Located post-security
 - Food and beverage available
- Other airport benefits associated with lounge use fee
- Construction to begin end of summer





Rideshare Driving a New Market

- Transportation Network Companies (TNCs) includes Uber & Lyft
- Account for 52% of all TNC/Taxi customer transport
 - April 2017 TNC trip activity = 6,590 trips, compared to 2,147 in April 2016; an increase of 4,443
 - April 2017 taxi trip activity = 6,050 trips, compared to 6,490 in April 2016; a decrease of 440 trips







Award-Winning Airport with Focus on Customer Service

- Best Customer Service for Small Commercial Airports from Airport Revenue News
- Human Resources wins Change Management Award from Airports Council International
- RTAA receives Business Impact of the Year Award from The Chamber
- Airport Police Certified in Top 1% of Airport Police Nationwide by Commission on Accreditation of Law Enforcement Agencies
- Honor Flight- WWII, Korean & Vietnam Welcomes
- TSA Pre-Check Onsite Enrollment Center
- Kindness Takes Flight
- Paws 4 Passengers Therapy Dog Program











