

# Executive Summary Report

## Reno CTC

July 2012 - June 2013

Annual FY13

### Individuals Served

Referred From Area Hospitals:	110
Referred CPC:	933
Self Referrals:	1090
Community Referrals:	357
Courts and Other:	13
<b>Total Served:</b>	<b>2495</b>

### Referral Sources - All CTC Admissions

AA	1
Banner Churchill Hospital	1
Bristlecone	22
Carson Behavioral Health	4
Carson-Tahoe Regional Hospital	5
Catholic Community Services	1
Child Protective Services	2
Court Referral	6
Crisis Call Center	2
Family members	43
Friend	62
Help Line-Yellow Pages	3
H.O.P.E.S.	1
Indian Health Services	4
Marshalls and Highway Patrol	2
Men's Drop-In Shelter	6
Mental Health Court	1
New Frontier	7
NNAMHS	42
Northern NV Medical Center	5
Parole and Probation	4
Private Therapist	7
REMSA	75
Reno PD	747
Reno Sparks Gospel Mission	15
Renown Hosp	66
Restart	1
Salvation Army	8
Self Referral	1090
Sparks PD	134
Step 2	17
St Mary's Hosp	15
The Crossroads	26
Tribal Police	3
University Police	6
VA	1
VA Police	4

## Referral Sources - All CTC Admissions

Vitality Centers	1
Washoe County Sheriff	35
Washoe County Social Services	2
West Hills Hosp	18
Women's Drop-In Shelter	2
Other	6

## Indigent and Homeless Services

% Homeless: 47.09 %  
 Of our 2495 clients ( 1175 clients ) reported not having a permanent address  
 % Poverty: 96.51 %  
 Of our 2495 clients ( 2408 clients ) reported having an income less than \$11,851 annually  
 % Unemployment: 84.37 %  
 Of our 2495 clients ( 2105 clients ) reported not having a job

## Mental Health Services

774 Bio/Psycho/Social Evaluations  
 2 Psychiatric Evaluations  
 877 Psychosocial Education Group  
 1164 Attended Process Group  
 236 Attended Leisure Group  
 0 Attended 12 Step Group  
 615 Received Individual Therapy  
 0 Clients Transported to ER  
 64 Clients Transported to NNAMHS  
 123 Active Clients of NNAMHS  
 1 Number of Private Insurance Clients  
 141 Veterans  
 26 Clients of VA  
 12 Client Received Bus Tickets

## Family

206 Clients 8.26 % ) Reported Having Children  
 5 Clients ( 0.20 % ) Were Pregnant or Post-Partem

Average Length of Stay: 2.25

## Substance Abuse Treatment Services

Drugs of Choice Breakdown	As Primary	As Primary & In Combination
	null	null
TOTAL	null	null

## Daily Census

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	Avg
29	24	20	21	22	23	18	24	25	17	16	21	25	24	20	26	25	20	22	20	19	16	18	23	22	26	23	26	20	22	23	21.9

Repeat Clients: 380  
 Successful Completions: 1646  
 Placements at Time of Discharge: 2430  
 Total Discharged: 2493

## Discharged Within 72 Hours:

**Discharged Within 72 Hours:**

<b>Referred To:</b>	<b>Count</b>	<b>Percentage</b>
Bristlecone	9	0.36 %
Care Program/RSGM	4	0.16 %
Emergency Room	5	0.20 %
Family Placement in state	1	0.04 %
Group Home	3	0.12 %
Jail	72	2.89 %
Men's Shelter	20	0.80 %
NAWC Clinic	3	0.12 %
New Frontier	6	0.24 %
NNAMHS dual dx	1	0.04 %
NNAMHS inpatient	5	0.20 %
NNAMHS outpatient	6	0.24 %
Other	92	3.69 %
Other Inpatient	2	0.08 %
Other in state	2	0.08 %
Other Provider	5	0.20 %
Out of State	7	0.28 %
Out-of-State	4	0.16 %
Permanent Supportive Housing	2	0.08 %
Private Outpatient	1	0.04 %
Private Provider	6	0.24 %
Private residence	909	36.46 %
Refused	33	1.32 %
Renown Clinic	7	0.28 %
Residential substance abuse program	4	0.16 %
ReStart	1	0.04 %
Salvation Army	8	0.32 %
Step 1	3	0.12 %
Step 2	14	0.56 %
Streets	901	36.14 %
The Crossroads	34	1.36 %
Transitional living	2	0.08 %
Unknown/None	16	0.64 %
Urgent Care	1	0.04 %
VA	2	0.08 %
Vitality Center	1	0.04 %
Vitality Elko	1	0.04 %
Women's Shelter	13	0.52 %
<b>TOTAL:</b>	<b>2206</b>	<b>88.49 %</b>

**Discharged Within 4-10 Days:**

<b>Reasons For Delay</b>	<b>Count</b>	<b>Percentage</b>
Both Medical and Social Service	1	0.04 %
Medical	4	0.16 %
N/A	255	10.23 %
Social service - Waiting transitional housing	4	0.16 %
Unknown/None	22	0.88 %

* Referred To:	Count	Percentage
Board and Care	1	0.04 %
Bristlecone	2	0.08 %
Care Program/RSGM	7	0.28 %
Carson Community Counseling	1	0.04 %
Family Placement in state	1	0.04 %
Group Home	1	0.04 %
Men's Shelter	15	0.60 %
New Frontier	5	0.20 %
NNAMHS outpatient	6	0.24 %
Other	10	0.40 %
Other Inpatient	5	0.20 %
Other Provider	2	0.08 %
Out of State	2	0.08 %
Out-of-State	1	0.04 %
Private residence	116	4.65 %
Refused	6	0.24 %
Renown Clinic	1	0.04 %
Residential substance abuse program	1	0.04 %
Salvation Army	12	0.48 %
Step 1	3	0.12 %
Step 2	4	0.16 %
Streets	66	2.65 %
The Crossroads	6	0.24 %
Transitional living	1	0.04 %
Unknown/None	1	0.04 %
Vitality Center	1	0.04 %
Vitality Elko	2	0.08 %
Vitality Tahoe	1	0.04 %
West Hills	1	0.04 %
Women's Shelter	5	0.20 %
<b>TOTAL:</b>	<b>286</b>	<b>11.47 %</b>

### Discharged Within 11+ Days

Reasons For Delay	Count	Percentage
Both Medical and Social Service	1	0.04 %
N/A	3	0.12 %

Referred To:	Count	Percentage
Other Inpatient	1	0.04 %
Private residence	3	0.12 %
<b>TOTAL:</b>	<b>4</b>	<b>0.16 %</b>

### Case Management

#### Intake Techs

	Count
Amelia Flores	256
Amy Roukie	3
Annamarissa Sheridan	11

**Intake Techs**

	Count
Corey Young Rogers	160
Dennis Black	1
Diane McNeal	14
Garry Reyna	172
Hans Meadows	152
Heather Harger	1
Jack Bibeau Jr.	12
Jacqueline MacCarthy	1
Jarett Oroszi	7
Javier Flores	172
Laurie Hagenbuch	1
Linda Lowman	161
Melissa Andrade Garcia	318
Michael Lopez	2
Michelle Zeigler	96
Natali Perez	444
Nicole Hudson	352
Paige Koteles	39
Pamela Clizer	4
Rhonda Shields	2
Robert Kaiser	109
Sarah Lopez	8
Thomas Posten	1
Virginia Hewitt	4

**EMS/Law Enforcement Point of Contact**

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TOTAL

**Transport Time from ER to CTC**

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TOTAL

**Admission Reasons**

CPC	936	37.52 %
Detox Drugs & Detox ETOH & Medical	17	0.68 %
Detox Drugs & Detox ETOH & Medical & MH	19	0.76 %
Detox Drugs & Detox ETOH & MH	10	0.40 %
Detox Drugs & Medical	9	0.36 %
Detox Drugs & Medical & MH	1	0.04 %
Detox Drugs & MH	12	0.48 %
Detox Drugs Only	396	15.87 %
Detox ETOH & Medical	56	2.24 %
Detox ETOH & Medical & MH	8	0.32 %
Detox ETOH & MH	25	1.00 %
Detox ETOH Only	952	38.16 %
Medical & MH	12	0.48 %
Medical Only	27	1.08 %

MH Only	23	0.92 %
TOTAL	2,503	100.32 %

#### Admission Level of Care Model

TOTAL		
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#### Living Arrangements at Admission

Apartment	621	24.89 %
Family	407	16.31 %
Friends	88	3.53 %
Local Motel	59	2.36 %
Shelter	90	3.61 %
Streets	1,130	45.29 %
Unknown	103	4.13 %
Vehicle	5	0.20 %
TOTAL	2,503	100.32 %

#### Resided in the Prior 30 Days

TOTAL		
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#### Discharging To Location

TOTAL		
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#### AMA Reasons / Discharging to Location

TOTAL		
TOTAL		

#### Discharge Diagnosis - Mental Health

TOTAL		
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#### Discharge Diagnosis - Substance Abuse

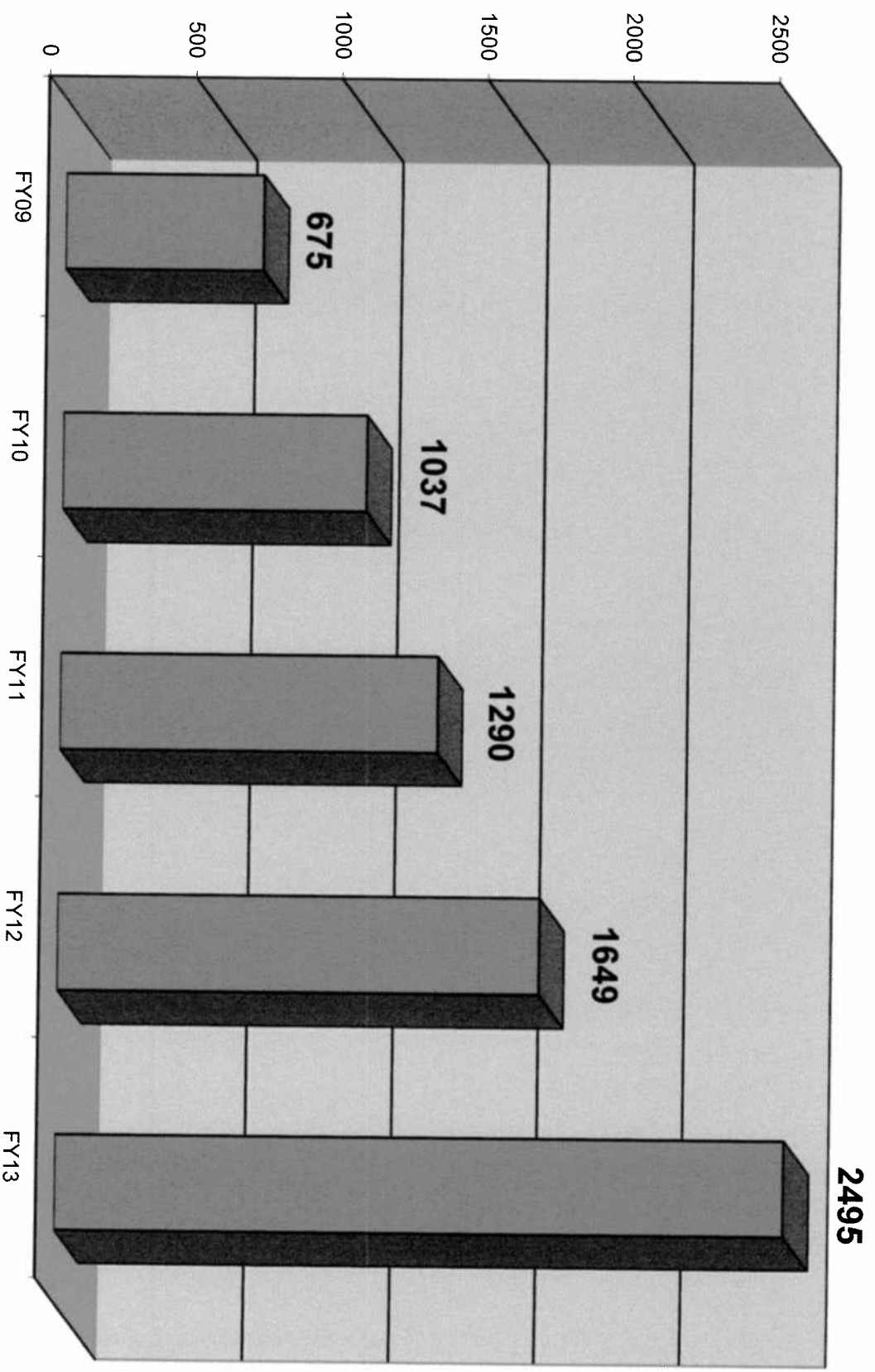
TOTAL		
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Project Revenue Report

FY07 - FY13

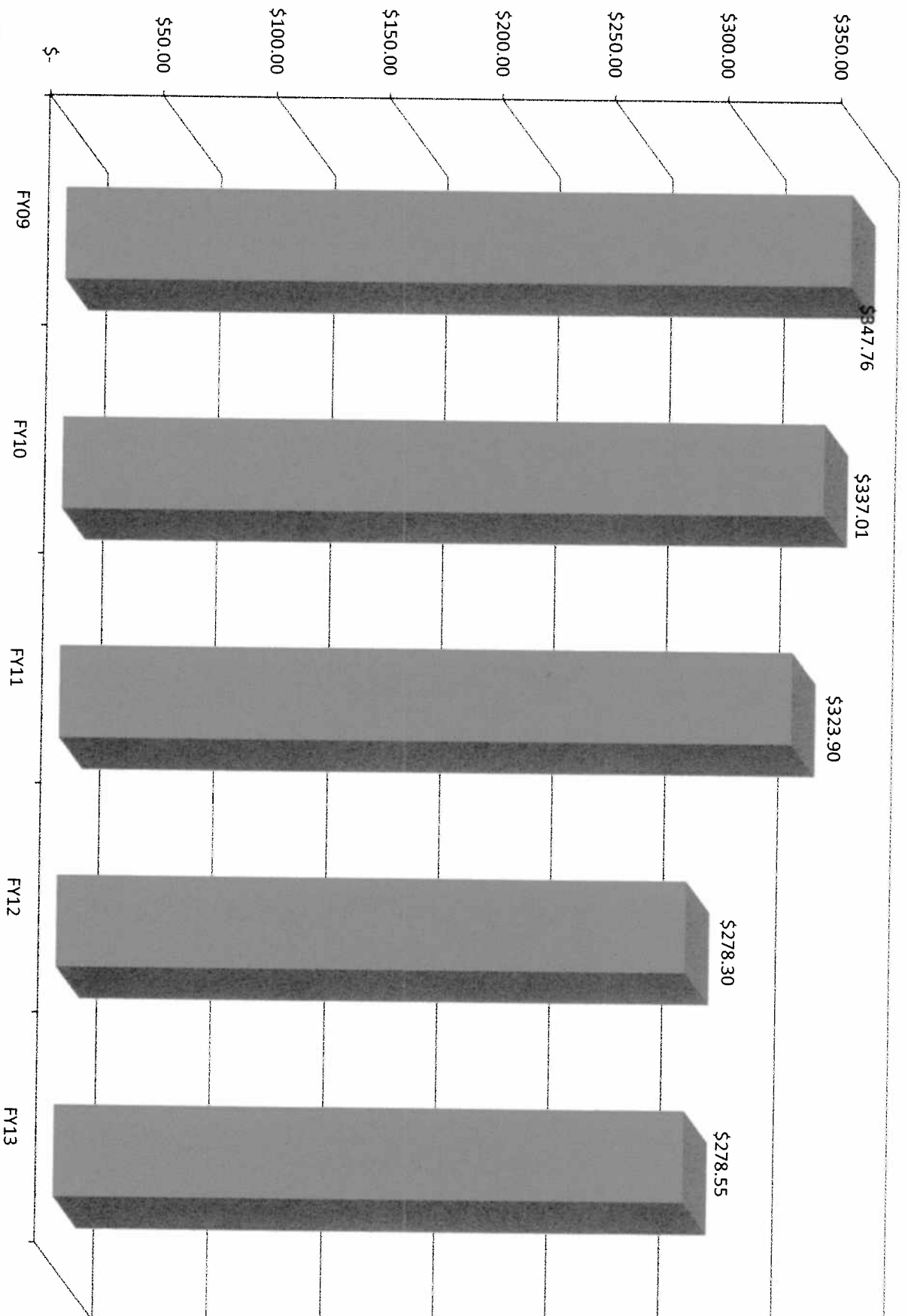
	08-09	09-10	10-11	11-12	12-13	Total	13 -14
14 - WestCare Nevada							
Revenues							Budget
Washoe County -Sheriff Funds (Fees for CPC assessments)	\$0	\$0	\$0	\$0	\$56,220	\$56,220	\$90,000
USPO - Reno (Fees for drug screens)	\$0	\$14,640	\$24,020	\$21,980	\$89,185	\$89,185	\$28,000
Reno State funds (MHDS)	\$475,000	\$500,001	\$499,999	\$500,000	\$2,475,000	\$2,475,000	\$500,000
Washoe County - CTC (Fees for Medical Clearances)	\$0	\$0	\$94,342	\$229,027	\$513,370	\$513,370	\$190,000
Reno CTC - Sparks	\$0	\$0	\$0	\$0	\$86,121	\$86,121	\$86,121
City of Reno* (pass through for hospitals & City through FY12)	\$79,455	\$72,775	\$0	\$0	\$327,230	\$327,230	\$175,000
Redfield Foundation (one time award)				\$50,000		\$50,000	\$0
UnitedHealth Trust Funds- (one time award)	\$0	\$0	\$0	\$300,006	\$0	\$300,006	\$0
Renown	\$500,000	\$500,000	\$500,000	\$0	\$210,000	\$1,710,000	\$210,000
St. Mary's	\$300,000	\$300,000	\$201,998	\$202,330	\$155,000	\$1,159,328	\$155,000
Renown Health South Meadows					\$30,000	\$30,000	\$30,000
NNMC					\$35,000	\$35,000	\$35,000
CTRH					\$70,000	\$70,000	\$70,000
Total Revenues	\$1,354,455	\$1,387,416	\$1,320,359	\$1,303,343	\$1,535,886	\$6,901,460	\$1,569,121
Per Agreement							Budget
Washoe County - CTC					\$190,000	\$190,000	\$190,000
Reno CTC - Sparks					\$263,258		non-cash
City of Reno					\$86,121	\$86,121	non-cash
					\$175,000	\$175,000	\$175,000
					\$106,600		non-cash
Total Jurisdictions					\$451,121	\$451,121	\$451,121

**CTC Reno- Admissions by Year**





## Triage Center - Average Cost per Patient Day



CTC Average Daily Census

