



ADDENDUM #2

HOSTED VOICE OVER INTERNET PROTOCOL (VOIP) SERVICES

RFP #13/14-011

SUBMITTALS DUE NOT LATER THAN: 4:00 PM ON DECEMBER 18, 2013

This addendum is issued to answer specific requests for further information submitted by potential proposers through 12/12/13. Clarifications are offered in a question/answer format:

1. In order to provision the required bandwidth at each site, please provide the number of handsets (and simultaneous calls) required at each of your (12) locations.

City Response:

Facility	Address	Handsets
City Hall	431 Prater Way	122
Police Dept (except Dispatch)	1701 E. Prater Way	99
Fire Station 1	1605 Victorian Ave	36
Fire Station 2	2900 N. Truckee Ln	7
Fire Station 3	1750 E. Greg St	7
Fire Station 4	1450 Disc Dr	7
Fire Station 5	6490 Vista Blvd	8
Parks and Recreation	98 Richards Way	10
Alf Sorensen Community Ctr	1400 Baring Blvd	6
Larry D. Johnson Community Center	1200 12 th St	7
Community Services Garage	225 S. 21 st St	22
Community Services Offices	215 S. 21 st St	3
Municipal Court	1450 C St	24

Simultaneous calls – could estimate between 10% & 50% depending on the location.

2. How many telephone numbers to you intend to retain?

City Response: *It is estimated that the City has 400-425 unique telephone numbers that include dedicated alarm, fax, modem numbers (non-voice lines). Voice lines are estimated to total 375-425 unique numbers. All numbers will be retained.*

3. Under Voice Station Features it is noted phones must have gigabit connections to work with VMware Virtual Desktop infrastructure . What capabilities are you looking for in relation to the VMware?

City Response: *The VoiP phones must be able to work connected to virtual desktop machines as*

well as standard PCs.

4. Under Voice Station Features it is noted phones must have gigabit connections to work with VMware Virtual Desktop infrastructure - There is a list of Polycom handsets provided which include VVX300 and VVX400 models, if you are looking for gigabit handsets VVX310 and VVX410 would provide the gigabit connection. Do you wish to have the gigabit handsets quoted replacing the VVX300 and VVX400 handsets?

City Response: *Yes.*

5. Is the City of Sparks supplying the data switches or should they be quoted as part of the price response?

City Response: *The City of Sparks will supply switches.*

6. Will you provide a detailed LAN/WAN diagram to help depict your network environment and carrier services?

City Response: *No further diagram will be provided prior to the RFP submittal deadline. All potential responders will need to use the information provided in the RFP to compose their best possible solution.*

7. Will you extend the deadline until Friday 12/20/2013?

City Response: *No. The deadline remains as described in the RFP document at the heading to this addendum.*

Please note and adjust your proposal according to the revisions, additions, deletions, clarifications or modifications as presented on this Addendum #2, which are made a part of this RFP. NOTE: This Addendum #1 (and any other addenda) should be signed by an authorized representative of the proposing firm in the space provided and submitted with your firm's sealed proposal.

CONTRACTOR BUSINESS NAME

X_____
Authorized Signature

Printed Name of Person Signing

Dan Marran, C.P.M., CPPO
Contracts and Risk Manager

December 13, 2013